

QUESTION 1 - (10 MARKS) (10 MARKS) (10 MARKS)

QUESTION 1: In the context of the following passage, explain the role of the 'pilot' in the 'pilot' project. (10 marks)

ANSWER: The pilot project is a small-scale trial of a new system designed to test the system before it is rolled out to the rest of the organization. It is a means of gathering feedback and identifying any potential issues before they become a major problem.

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