

David Kelson

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SUMMARY

More than 15 years of management experience in field of Information Technology. Background in technical services, project management, operations, capacity planning, and systems analysis. Proven ability to direct successful teams and projects. Adept at providing client technical support in wide variety of systems and platforms. Excellent problem-solving and troubleshooting abilities. Skilled in analysis of client systems and processes. Able to manage all project phases, from inception through to completion. Expertise in vendor management, contract negotiation, and budget management. Outstanding presentation and communication skills.

TECHNICAL SKILLS

Operating Systems: OS400, MVS, Tandem, OS390, Guardian, UNIX, Win 98/2000/NT, Mac OS
Hardware: PCs, AS/400, Mainframe, Tandem, VAX, storage, routers, token ring, cabling
Applications: MS Project, Access, Word, Excel, PowerPoint
Languages: RPG, Cobol, JCL, OCL, SQL UNIX scripts
Networking: LAN/WAN, TCP/IP, Ethernet, DNS, SNMP, FTP, servers

PROFESSIONAL EXPERIENCE

EDS, Napa, CA

1999 – 2001

Project Manager (2000 – 2001)

Oversaw all aspects of project management for consulting projects.

Prepared and managed budgets up to \$3 million .

Directed relocation of client mainframe environment from Napa to Sacramento. Project included migration of hardware, operations, personnel, and help desk.

Carried out planning, budgeting, scheduling, and coordination of more than 45 personnel.

Produced all documentation and status reports. Performed vendor and resource management. Maintained compliance with all company procedures and ISO9000 guidelines.

Prepared cost and resource estimates for numerous projects. Worked closely with sales teams, providing technical support and expertise.

Trained staff members in development of proper project plans.

Mainframe Technical Manager (1999 – 2000)

Responsible for MVS Technical Services team, providing 1st, 2nd, and 3rd-level support. Directed problem resolution, crisis management, disaster recovery, and SLA support for multiple clients.

Played vital role in migration of personnel and services after acquisition of MCI/

SystemHouse. Managed transition of MVS technical support teams and service into new

environment.

Y2K MVS Systems Project Manager. Created test environment necessary to ensure successful changeover. Monitored testing, determined absence of errors, and guided application team.

Carried out complete decommissioning and relocation of client mainframe system to new

facility.

MCI/SystemHouse, Napa, CA

1996

– 1999

Project Manager / Technology Manager