

AGENTS OF CHANGE

CASE STUDY OUTLINE

Use studies if you generally adhere to the following suggestions:

- **Title.** Is thoughtfully the opposite the essence of the case study.
- **Abstract.** Or Summary. A brief or two-paragraph abstract is written up the study before you write about how and why. The summary includes the context, situation, hypothesis, and highlights the important findings.
- **Introduction.** Or Background. Describe what you did, and why it was of interest—some rationale for the case study and how to use the case study. It often, typically, introduces a hypothesis. The introduction includes background information about the background, the designer's intent, the impact of interesting aspects to study, what method you really wanted, and how the team decided on the topic.
- **Methods.** Or Materials. Describe the materials, or hypothesis about the basis of your hypothesis. Describe the questions that led to development of the hypothesis, a description of the hypothesis was formulated, was selected background information, subject concerns, etc. I suggest a brief of major points that would help others who subsequently would investigate. There will usually come a listing of items in the methodology.
- **Methodology.** Describe the step-by-step procedure and explain and explain why it is appropriate for the case study, provide details of how, what, when, where, and who in detail to make it possible to repeat later.
- **Results.** Present. Present the data that were collected. The results can be a picture that you will describe using information you would like to describe. Important and interesting items about the data but do not describe the data themselves.
- **Analysis.** An interpretation of what the information presented means in the context of the building hypothesis and methods. The results can be a picture that you would like to describe. Important and interesting items about the data but do not describe the data themselves.
- **Conclusions.** It tells your statement of what the case study found and what you learned. It tells the hypothesis proved. Can you repeat what you found if you see and things differently? Can you generalize about the case to the area of performance or design? Can you suggest improvements or methods for future case studies? Describe what you the design "lessons learned".
- **References.** Provide a list of applicable references, generally include any citations to research that are relevant to your case study, etc., and any bibliography.
- **Acknowledgments.** Provide thanks to those who assisted (particularly in a study).
- **Appendix.** Includes charts, graphs, appendices, user information, and pertinent information about the case study.