

## Virtual Workplace Out of the Office Reply and Listening Skills Yeah Whatever Videos

Grand Canyon University

MGT 420

In the first part of the *Listening Skills: Yeah Whatever Video* the discussion amongst senior account manager Pilar Grimaud and illustrator Miguel Valentino; regrettably, the communication was not effective. Miguel conducts seems nonchalant, unorganized, a bit unresponsive and insensitive to the information that the expressionless artist superior was attempting to relay. Valentine's way of thinking looked defensive and egotistical, making pretentious claims to top-quality rights; downright overbearing; assuring; insolently and swollen with pride. Through- out the beginning of the meeting Valentino demeanor seems relaxed (McGraw-Hill/Irwin, 2014).

However, after a short time into the conversation the chit chat grew unsuccessfully Miguel Valentino's attitude; the watercolorists predisposition to respond in a positive or negative