PDSA worksheet **plan - do - study - act**	team	Diabetes – Care Assistant
	change	Collect baseline data
	cycle #	1
	title	A1c uncontrolled, not on insulin

BACKGROUND:

Since July 2006, the Enhanced Care Diabetes Program has tracked patients with a hemoglobin A1c over 9% who are not on insulin therapy in order to assess how aggressively we are treating patients with uncontrolled diabetes. Our overall goal for this project is to implement a more consistent approach to initiation of insulin therapy in patients with multiple uncontrolled A1c results.
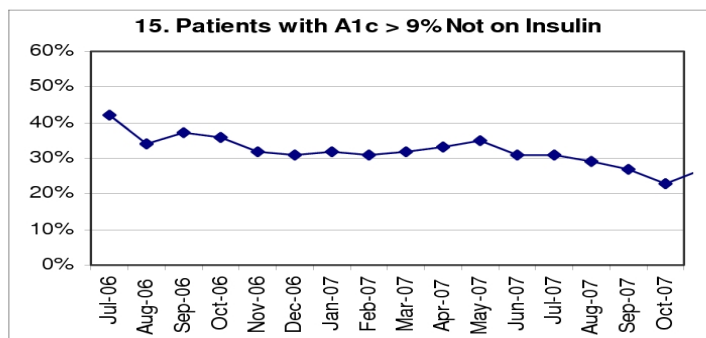
PLAN:

CURRENT CYCLE: Evaluate accuracy of the database and identify the most common reasons insulin therapy is not initiated in uncontrolled patients.

Specific questions to address:
1. How accurate is the database data on patients with uncontrolled A1c and not on insulin therapy?
2. What are the most common reasons that insulin therapy has not been initiated in uncontrolled patients?
3. What interventions can we make to ensure that patients with repeat uncontrolled A1c values initiate insulin therapy?

Predictions/Hypotheses (What do you think will happen when test is done?)
OVERALL: After our intervention, the number of patients with 2 consecutive A1c values greater than 9% on insulin therapy will increase.

THIS CYCLE: We will identify a high percentage of patients that have not initiated insulin