



WHAT MAKES A GOOD LISTENER?

does not interrupt * looks in the eyes of the person who is speaking *
doesn't put words in the mouth of the speaker * does not attack * does not
speak about himself/herself * listens patiently and with interest * allows for
silence and pauses for the speaker to reflect * reflects back that which is
being said * stays in his/her place * accepts what you are saying * does not
give his/her own advice * smiles * encourages with gestures * gives support
with his/her presence * does not ridicule or put down * doesn't act smart