

**1. THE BIRTH OF THE
CIVIL SERVICE**

1.1. Complete the paragraph with the words in brackets in the correct form.

Use the word in brackets in the correct form.	Use the word in brackets in the correct form.
1. _____ in technology _____ in service management practice have been.	2. _____ standards _____ in management _____ in service _____ in service.
3. _____ in technology in service and management _____ in service _____ in service.	4. _____ in service _____ in service _____ in service.
4. _____ in service _____ in service _____ in service.	5. _____ in service _____ in service _____ in service.

1.2. Complete the paragraph with the words in brackets in the correct form.

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