

Client 1: The client

Client 1:

You want to book a table for 4 people at the "Top Class Restaurant" at 4.00pm next Tuesday- no other time will do. The phone number for reservations is 99522421- call it.
You see a group of people and want everything your own way. Complaint is a message if you don't feel happy with the service.

Client 2:

You want to book a table for 4 people next Wednesday at 7pm at "Le Petit". Restaurant next week. One of the party is vegetarian (no meat, no fish). Check they have a suitable option and ask exactly how it is prepared.

Client 3:

Please give back to ask for a new design book. The number for customer service is 878564. The nearest number is 47-24-24. You can't see all the numbers for your weekly questions but will try to guess.

Client 4:

Please be requested to ask where your book delivery is. It was requested to be here at 7pm and it is now 7.15pm and no-one has contacted you. You are angry and will complain if you aren't happy with the response.

Client number 5:

A neighbour lives in your area and asks for help, then collapses on the floor, shouting for help. She is breathing and has a pulse (shearwater) but looks pale and sweaty and just groans when you talk to her. Phone 999.

Client 6:

Please see doctor's requested to make an appointment. You have a general ligament. You think the appointment should be today or tomorrow and would prefer to see your usual doctor.

Client 7:

You would like to book a holiday. Please see video.