

### Phoning for help

Suzanne Mall has a problem with her sink. Practice the dialogue with your partner and try and learn it without looking at the paper.

Dave's Plumber's: Hello. Dave's plumbing. How can I help?

Suzanne: Hello. I've got a problem. My sink's leaking and there's water all over the floor.

Dave's Plumber's: Oh. How long has it been leaking?

Suzanne: A hour or so, but.

Dave's Plumber's: Oh. What's your address?

Suzanne: My address is 66 Miller Street, Edge Heath, Birmingham.

Dave's Plumber's: Thank you. And what's your name?

Suzanne: Mrs Mall.

Dave's Plumber's: Oh Mrs Mall, a plumber will be with you in half an hour.

Suzanne: That's great. Thank you.

Dave's Plumber's: You're welcome. Bye-bye.

Suzanne: Bye.

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Further practice

Read it again and change the underlined words for your interests.