ATM CLAIMS – CHARGEBACK FORM

To:

The Manager

_____

Dear Sir,

SL	PARTICULARS	DETAILS
1	Account Holder	
2	Account Number	
3	ATM Card	
4	ATM Owner Bank	
5	Date of Transaction	
6	Transaction No	
7	Claim Amount	
8	Proof of Evidence Given	

A cash withdrawal / purchase transaction effected by me at the address mentioned in 4 above was not completed, but my account was debited for the amount. I request you to credit the above claim amount to my account. I also learnt that the above amount can be claimed back by the acquiring bank within the stipulated period from the date of settlement. In such case, I authorize Karur Vysya Bank to debit my above–mentioned account for the amount without any reference to me. I also undertake to bring the account into credit in case my account is overdrawn because of the above debit.

Cardholder Signature
_____

For Office / Branch Use Only

We have verified the above particulars in the system. The transaction nature is identified and found suspicious. We have also explained the settlement process to the customer and he agreed the same

Hence we made a Data Entry in the System.

Claim Entered on*:
Claim reference No. (CRN):
Name of Authorized Signatory:
Employee Code:
Designation:
After entering the details, keep this form safe in branch file "ATMCLAIMS" in CRN order.

Cardholder Signature
_____

We Hereby acknowledge the receipt of your claim on (date): _____ for the A/c no: _____

Amount INR: _____ and transaction date: _____

Claim Reference Number: _____