

CHARGEBACK REBUTTAL LETTER

From:

To:

Sender's Name:

Sender's Name:

Dear, _____

I write this rebuttal letter contesting chargeback _____

for _____

The chargeback reason code is _____. As we demonstrate here, the transaction identified

above represents the legitimate purchase of a watch from our online store, which was delivered to the customer. I am attaching the following

pieces of evidence:

Attachment A: _____

Attachment B: _____

Attachment C: _____

If there are any other requirements we should meet or any information you need, please contact me directly and I will respond as soon as possible.

I look forward to hearing from you.

Sincerely,