

TRANSACTION CHARGE BACK FORM FOR DISPUTED TRANSACTIONS

Date of Receipt:

Officer Code:

To,

Date:

I am disputing the transactions for the following product (Please tick the product for which you have the dispute)

b2 Savings Account No:

b2 eWallet No:

b2 Credit Card Account No:

b2 Virtual Credit Card No:

Service Request No:

PERSONAL DETAILS

REASON FOR DISPUTE

I am disputing the following transactions for the reasons below

<input type="checkbox"/>	I has lost my card on ___ / ___ / ___ at _____ am / pm and reported the same to you on _____, at _____ am / pm by way of _____ all charges are on the lost card.
<input type="checkbox"/>	I did not receive the card and I have not incurred or authorized these charges. (Applicable only for Physical b2 Credit Card)
<input type="checkbox"/>	I have neither incurred nor authorized the below trasactions, the card was always in my possession.
<input type="checkbox"/>	The card was stolen from me on ___ / ___ / ___ at _____ am/pm and reported the same to you on _____, at _____ am/ pm. All charges were on the stolen card, I am enclosing a copy of the FIR filed with Police.