



## Letter of complaint

Read this letter, then answer in complete sentences the questions that follow.

The Chairman,  
Greenford Council



5 Green Lane,  
Greenford,  
OH 4422.  
April 11th

Dear Sir,

I am writing to complain about the state of the dump, formerly known as Greenford Park, which can be seen from the front of my house.

I use the word "dump" deliberately as this, in truth, is what it has become.

As we, as local residents, expected to suffer the misuse and probable ruination of this once useful, attractive amenity without expressing our feelings?

For the last month, I have noted the following thoughtless actions that have contributed to its present condition:

- the casual dropping of litter in the form of cans, fast-food packaging, etc.,
- the deliberate dumping of an old mattress,
- damage to the few remaining trees and wild plants from vehicles either crossing the area or parking on it,
- the careless behavior of dog owners who allow their pets to foul the area without any attempt to clear up the mess that remains, thus endangering public health.

Added to these obvious forms of pollution, there is the noise from portable "music-making" devices in fine weather, which must contribute to the disappearance of the rabbits, badgers, and other species from this once beautifully unspoilt wild area.

In these days of conservation and "green" awareness, I should have thought that our council might leap on the chance to create an area that would promote the preservation of plants and wildlife.

Yours faithfully,  
Mr J. M. Wild

What is the writer's reason for writing? In which paragraph does he first state his reason?

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Why does Mr Wild use quotation marks around the word "music-making"?

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