

Business Vocabulary

Choose the right words to complete the sentences.

1. We will be a **multinational**, **friendly** and **modern** company.
2. There are about 220 000 **people**.
3. The capital **city** is Paris but **Universal Music**, **Merckle** offices and **the bank** are in Berlin.
4. We would like **to expand** our business. We want to increase the number of **branches**.
5. **Employees** increased from 2000 workers in 1990 to 20 000 workers in 1999.



multinational
friendly
modern
city
expand
branches
employees

Choose the right answer to complete the dialogue.

1. **What's** the **best** **way** to **improve** **customer** **satisfaction**, Peter?

What's the best way

the best way

the best ways

2. **What's** **the** **best** **way** **to** **improve** **customer** **satisfaction**, Peter?

The best way

the best way

best way

3. **What's** **the** **best** **way** **to** **improve** **customer** **satisfaction**, Peter?

What's the best way

the best way

best way

Choose the right option.

1. **Options** **are** **LARGE** **and** **slow**. **Costs** **are** **high**.
2. **Options** **are** **small** **and** **fast**. **Costs** **are** **low**.
3. **Options** **are** **medium** **and** **moderate**. **Costs** **are** **moderate**.
4. **Options** **are** **small** **and** **slow**. **Costs** **are** **low**.
5. **Options** **are** **large** **and** **expensive**. **Costs** **are** **high**.
6. **Options** **are** **medium** **and** **moderate**. **Costs** **are** **moderate**.

