

Wells Fargo Financial

4119 121st Street
Urbandale, IA 50323
800-841-0521



Thank you for your interest in our **Home Preservation Program**. By expressing your interest to work with us, you have taken the first step in resolving your current situation. Once we receive the documents requested from you and begin evaluating your financial information worksheet, some of the options that may become available to you include:

- Repayment Plan – We can consider a payment plan that will fit your budget and possibly bring your account current by the end of the plan.
- Loan Modification – This program may allow the terms of your loan to be adjusted and brought current.
- Extension- This payment relief option would bring your account current by putting the past due amount on the end of the loan and allows you to continue making your monthly payment.
- Home Sales Program – If your home is currently listed for sale or you are thinking about listing your home with a realtor, Wells Fargo Financial has a team of sales specialists that will work with you and your agent. This team will make the sale process flow as smoothly as possible. If the home's market value is less than the total amount owed, the sales specialist will work closely with you and the realtor to help you resolve this issue in the best way possible.

In order for us to get started right away, we need a few documents from you. It is extremely important the financial information you provide is complete and as accurate as possible to avoid delays in evaluation. You will need to print out, complete and return the enclosed documents.

If you are in a position to bring your account current without our assistance, please call us at (800) 841-0521, Monday through Thursday, 7 AM to 11 PM Central Time, Friday 7 AM to 9 PM Central Time, Saturday 7 AM to 7 PM Central Time, and Sunday 8 AM to 8 PM Central Time.

Please fax* or mail your completed package to:

Wells Fargo Financial Real Estate
Attention: Home Preservation Department
MAC F4012-011
4143 121st Street
Urbandale, IA 50323
Fax: (877) 455-9956

***Your faxed information is secure and will be kept strictly confidential.**

The laws of some states require us to inform you that this communication is an attempt to collect a debt and any information obtained will be used for that purpose.