



April 14, 2008

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Dear Ms. Bloch:

On behalf of Deloitte Consulting LLP's Consultant Advisory Council (CAC), I would like to thank you for presenting an informative and exciting group business etiquette presentation to our consultants and principals on Friday, March 28, 2008. With your help we were able to achieve the objective of our event - preparing consultants for dining experiences with clients and other business associates.

The combined approach of a PowerPoint presentation with a hands-on dinner tutorial was informative, engaging, edifying, and fun. Both our consultants and principals were engaged throughout the entire evening. Our practitioners left the event with the confidence and the know-how to enjoy dining experiences with our clients and coworkers.

I have found you to be an extremely dedicated and knowledgeable individual in your role as an Etiquette Consultant. I would recommend your business etiquette presentation to all of my colleagues and to any corporation that would like to provide growth opportunities for their employees.

Sincerely,

Lindsey Mazzola Paluska
Consultant
Human Capital / Total Rewards

cc: Robin Allen, Deloitte Consulting LLP