

Problem-Solving Worksheet

The problem as we see it is:

Our most significant issues are:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.

Probable causes for the selected issue – Fish-bone diagram (see page 3)

- 1.
 - a.
 - b.
 - c.
- 2.
 - d.
 - e.
 - f.
- 3.
 - g.