Fast Food Task Analysis

Student name:

	Date													
	Restaurant location													
1	Open "enter" door and walk into restaurant													
2	Stand in line behind the last person													
3	Look up at menu & id what to order													
4	Locate price													
5	Wait for cashier to call first next person													
6	Walk up to cashier and deliver order													
7	Listen for cashier to repeat order to make sure it is correct													
8	Listen to total & use money shepeling to pay													
9	Take change													
10	Say "thank you" to the cashier													
11	Step to the side away from cashier and wait for food													
12	Listen for order and pick up tray													
13	Carry tray to drink station and fill cup with ice and soda, put lid on cup													
14	Get napkins and a straw													
15	Carry tray to an empty table and sit down													
16	Eat food and talk with people at your table													