

My Name _____

1st Year _____

1st Term _____

Name _____

No. _____

Class _____

Teacher _____

Date _____

Parents' signature _____

Communication – Friend or enemy?

We are living in a "global village" where the Internet gives more distant people an increasing sense of closeness. It is possible to talk regularly with friends and family across the world. A computer like Facebook or a messenger like Skype is easy to use in South Africa. It's almost instantaneous across the world in seconds. Even just ten years ago things were very different. Letters took days or weeks to arrive. You would get a letter or a card from a friend. Time for ready mail took a year – maybe a lifetime if it was by sea.

Speed of news and news gathered in the instant world, thousands of communication technology people and devices, it is also possible to do other things. Many companies now have "chat" (not "chatter") chat rooms. I called a hotel. The receptionist is a problem with my computer. The person I talked to was from India. She wasn't an Indian language country. It wasn't being in India – the world's not just communication. Why? Because the network is closed to control. They have the technical knowledge and it's secure. They speak English. It's good for the foreign business, but then the jobs are disappearing from Europe and America. This is one reason why some people worry about globalization.

READING COMPREHENSION

(Mark this part of the text on a separate paper)

- A. Choose whether the statements are **True** or **False**. Justify your answer by quoting from the text.
1. Communication moved from slow to fast in the past.
 2. In years ago people could talk to their family every week.
 3. Communication was very expensive.
 4. Some companies use chat with their customers for easy customer service.
 5. Globalization can cause unemployment.
- B. Answer the following questions according to the text.
1. What is easy to do now that was more difficult in the past?
 2. Why do some companies use chat with their customers?
 3. Why are some people worried about globalization?
- C. Match the words and phrases from the text (A – D) that mean the same as 1 – 4.
- | | |
|---------------------------|----------------------|
| 1. increasingly | A. happy |
| 2. instant contact | B. becoming aware of |
| 3. give a kick to someone | C. be interested |
| 4. to be concerned about | D. angry |

COMMENTS