

Repair Worksheet

ON-SITE

PRIORITY

Customer Information

Customer Name
Mailing Address
City, State, Zip
Main Phone
Alternate Phone

Customer Information

Check-In Date
Time Estimation
Price Quote?
Login
Password
Other

What seems to be wrong with the computer?

Representative

GC

DC

Other

- Virus Infection
- Ad-ware/Mal-ware
- System Updates
- Wipe & Restore

CUSTOMER: PLEASE SEE REVERSE SIDE OF THIS FORM FOR INFORMATION ON OUR REPAIR POLICY!

Does your computer require a password to login?

Administrative Username:
Administrative Password:

Technician's Notes

OS:
Installation Key:

Labor Pricing Policy

- FREE** Any computer with return work for original problem within 60 days from date of pick up or repair . Any computer with a problem that is in the check out sequence within 60 days
- \$65** Installation of computer parts, components, or software*
Initial Diagnostics
- \$95** Most Computer Services including:
 - > Complete Repair Services
 - > OS Installation/Re-Installation
 - > Hardware Replacement
 - > New Computer Builds
 - > Computer Core Upgrades
 - > Virus & Ad-ware/Mal-ware Removal

All repair prices are subject to the discretion of the technician.
* = Purchased from GlAyde's, or, agreed upon by the technician.

Parts Added or Replaced

	GOOD	BAD	REPLACED	ADDED	Labor	\$
PROCESSOR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
MEMORY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
LOGIC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
CONTROLLER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
HARD DRIVE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
FLOPPY/ZIP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
CD/DVD-ROM	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
VIDEO CARD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
SOUND	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
NETWORK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
CASE/FANS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
OTHER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$
SOFTWARE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	\$

Checkout

- LED's Correct
- Front USB/Firewire
- Floppy/HDD
- CD/DVD (audio & video)
- Case & Components Secure
- Keyboard & Mouse
- Video
- Sound
- Registry Key
- Internet Software
- WindowsUpdate
- Our Disks Out
- All parts together

INVOICED

CONTACTED

COMPLETE