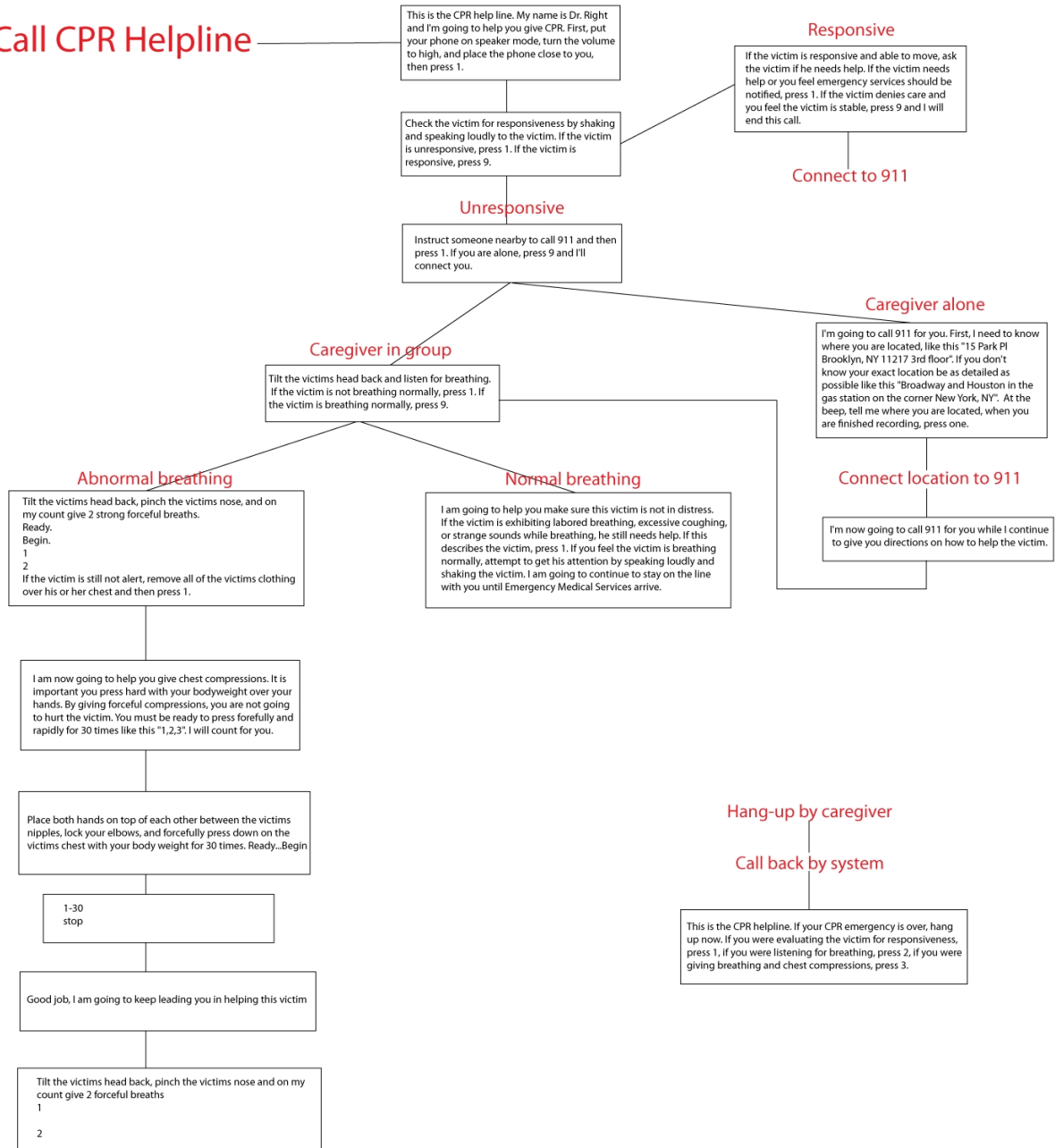


Call CPR Helpline



This is the CPR help line. My name is Dr. Right and I'm going to help you give CPR. First, put your phone on speaker mode, turn the volume to high, and place the phone close to you, then press 1.

Check the victim for responsiveness by shaking and speaking loudly to the victim. If the victim is unresponsive, press 1. If the victim is responsive, press 9.

Responsive

If the victim is responsive and able to move, ask the victim if he needs help. If the victim needs help or you feel emergency services should be notified, press 1. If the victim denies care and you feel the victim is stable, press 9 and I will end this call.

Connect to 911

Unresponsive

Instruct someone nearby to call 911 and then press 1. If you are alone, press 9 and I'll connect you.

Caregiver in group

Tilt the victims head back and listen for breathing. If the victim is not breathing normally, press 1. If the victim is breathing normally, press 9.

Caregiver alone

I'm going to call 911 for you. First, I need to know where you are located, like this "115 Park Pl Brooklyn, NY 11217 3rd floor". If you don't know your exact location be as detailed as possible like this "Broadway and Houston in the gas station on the corner New York, NY". At the beep, tell me where you are located, when you are finished recording, press one.

Connect location to 911

I'm now going to call 911 for you while I continue to give you directions on how to help the victim.

Abnormal breathing

Tilt the victims head back, pinch the victims nose, and on my count give 2 strong forceful breaths. Ready. Begin. 1 2 If the victim is still not alert, remove all of the victims clothing over his or her chest and then press 1.

Normal breathing

I am going to help you make sure this victim is not in distress. If the victim is exhibiting labored breathing, excessive coughing, or strange sounds while breathing, he still needs help. If this describes the victim, press 1. If you feel the victim is breathing normally, attempt to get his attention by speaking loudly and shaking the victim. I am going to continue to stay on the line with you until Emergency Medical Services arrive.

I am now going to help you give chest compressions. It is important you press hard with your bodyweight over your hands. By giving forceful compressions, you are not going to hurt the victim. You must be ready to press forcefully and rapidly for 30 times like this "1,2,3". I will count for you.

Place both hands on top of each other between the victims nipples, lock your elbows, and forcefully press down on the victims chest with your body weight for 30 times. Ready...Begin

1-30 stop

Good job, I am going to keep leading you in helping this victim

Tilt the victims head back, pinch the victims nose and on my count give 2 forceful breaths 1 2

Hang-up by caregiver

Call back by system

This is the CPR helpline. If your CPR emergency is over, hang up now. If you were evaluating the victim for responsiveness, press 1. If you were listening for breathing, press 2. If you were giving breathing and chest compressions, press 3.