

Capacity issue	How the issue affects the performance of the organization	Seriousness		
		High	Med.	Low
Strategic leadership [Example] The Board of Directors not sufficiently involved in our work.	[Example] Funders question the extent to which the organization is truly a member-driven organization; thus, it hurts our financial sustainable.		✓	
Human resources				
Financial resources				
Infrastructure				
Program management				
Process management				
Interinstitutional linkages				