

**QUESTION 10**  
 Which of the following is a type of **customer service** that is most likely to be used by a company that is **not** a service provider?

Option	Description	Analysis
A	Product	Product is a type of service that is provided by a company.
B	Service	Service is a type of service that is provided by a company.
C	Support	Support is a type of service that is provided by a company.
D	Customer	Customer is a type of service that is provided by a company.
E	Product	Product is a type of service that is provided by a company.
F	Service	Service is a type of service that is provided by a company.
G	Support	Support is a type of service that is provided by a company.
H	Customer	Customer is a type of service that is provided by a company.

**QUESTION 11**  
 Which of the following is a type of **customer service** that is most likely to be used by a company that is **not** a service provider?