

**Quality Improvement Plan**  
**A1 –How well do learners achieve and enjoy their learning?**

<b>Area for Improvement</b>	<b>Planned Action</b>	<b>Desired Outcome</b>	<b>Timescale</b>	<b>Responsibility/Links to other plans</b>
Success Rates – overall where needed but especially 16-18, Skills for Life and ER provision	<p>Identify all areas where success rates are below national benchmarks and minimum levels of performance</p> <p>Further develop strategies and actions to ensure:  all learners sit examinations and submit coursework and learners receive appropriate additional support to achieve planned outcome, eg enhanced monitoring systems and tutor involvement</p>	All areas above MLP	December 2010	BAL Management Programme Team Business Enterprise Learner Services Team Exams Team
Learner Support and Enrichment	Develop curriculum where needed to ensure full support for learners –develop strategies such as embedding Skills for Life, enrichment activities, volunteer tutors and EAAs available for all courses where outcomes not at required standard	Improved learner outcomes and enjoyment	December 2010	BAL Management Programme Team Business Enterprise