

**Example Cash transaction**

**Customer:** Hello, is there something for me today?

**Assistant:** Yes, just a few things today.

**Customer:** Did you find everything you were looking for?

**Assistant:** Yes, thank you.

**Customer:** Okay. How total comes to \$11.50. (say single coin/quarter/coin/quarter and several cents?)

**Assistant:** Can you handle a fifty? (be silent?) (wait for something smaller)

**Customer:** Suggestions: (be silent?) (wait for change) Okay! (they give change) (they use rollers and make cents?)

**Assistant:** Thank you.

**Customer:** Thank you. See you again.

**Example Credit Card transaction**

**Customer:** Hello, is your order, sir? (be suggestive please) (Wait there is something else?)

**Assistant:** Oh, that's great thank.

**Customer:** Okay. Will that be another change today?

**Assistant:** Change.

**Customer:** Okay. I have money from earlier transaction. (say you give by again please)

**Assistant:** Is there anything else you want?

**Customer:** No, it's good through service from all personnel, please say bye please.

**Assistant:** Thank you sir.

**Customer:** Thank you sir. Bye. (say you please)